



Campsite Regulations

- 1. To enter the Campsite is required an authorization from the Management which will register all the guests. An identification document is required. Visitor entry is subject to the Management approval and to the payment of the daily fee, according to the seasonal price list.
- 2. Entry by car into the Campsite is permitted exclusively on the day of arrival for unloading and on the day of departure for loading the baggage.
- 3. Entering time: The assembly and dismantling of tents, the placement of caravans and campers must take place within two hours of arrival or from entering the car before departure. Vehicles must proceed at walking speed.
- 4. The rate of the stay is calculated from the moment of arrival until h 12.00 of the following day for the pitches and until h 10.00 of the following day for the accommodation. Any delay in departure will result in an additional charging day of stay.
- 5. Cash Desk hours: From h 8:30 until h 19.00.
- 6. The assignment of the pitch and the installation of tents, caravans, campers, involves the uninterrupted payment for the entire period of stay with a full rate for all the occupants of the same pitch.
- 7. Inside the Campsite, all purchases must be made exclusively using the CREDIT-CARD, which will be given at the entrance of the structure.
- 8. The connection to the electricity will be made exclusively by the staff of the Campsite.

- 9. All guest-owned electrical equipment must be corresponding to the EEC current legislation.
- 10. We are not liable for damages resulting from falling trees, branches or other atmospheric events.
- 11. Each guest is required to maintain maximum cleanliness of their pitch, placing all waste in the appropriate containers and leaving the pitch in perfect order on the day of departure.
- 12. In the Campsite it is mandatory to carry out separate waste collection. The waste containers are positioned near the services.
- 13. It is not allowed to use of detergents based on ammonia, formaldehyde, Lysoform.
- 14. Animals are prohibited from entering the accommodation.
Access to animals it is only allowed on the pitch and subject to authorization from the Management.
- 15. It is forbidden to leave the alarm armed when the car is in the parking lot.
- 16. It is forbidden to light fires outside the indicated areas. Acts of vandalism, theft, incorrect behavior will result in immediate expulsion from the Campsite with all the legal consequences.
- 17. A fire extinguisher is mandatory in every tent with gas cylinder, and in every caravan or camper.
- 18. The use of sports and recreational equipment will be at the guest's own risk.
- 19. The Management is not responsible for money or valuables, as well as for accidents or injuries to guests.
- 20. The Management is not responsible for damage to cars and motorbikes in the park, as only the availability of the occupied area is included in the accommodation rate.

- 21. Absolute silence must be observed from h 14:00 to h 16:00 and from h 24.00 to h 7:30. Any exceptions may be granted at the sole discretion of the Management.
- 22. The devices that produce sound must always be at a low volume and in any case so as not to disturb the neighbors, while during quiet hours they must be turned off.
- 23. It will be the guests' responsibility to use the common services with decency and cleanliness criteria.
- 24. Entry into the Campsite entails acceptance of these Regulations.

Booking Notes

- 1) The guest has access to the booked pitch after h 12:00 on the day of arrival and must vacate it by h 12:00 on the day of departure. The guest has access to the booked accommodation after h 16:00 on the day of arrival and must vacate it by h 10:00 on the day of departure.
- 2) Daily fee. Pitches: calculated as per booking from the time of arrival until h 12:00 on the day of departure.
Accommodations: calculated as per booking from the time of arrival until h 10:00 on the day of departure. In both rates any delay in departure will result in an additional charging day of stay.
- 3) Visits by relatives or friends, authorized in advance by the Management, are allowed only for one hour by depositing an identity document.
Once this deadline has expired visitors will have to pay the "visitor" fee as per the price list, with the possibility to stay until midnight.

- 4) The person who joins the number of people present in the accommodation, of any age, even if not occupying a bed, pays the daily supplement of €10.00/€12.00/€15.00/€20.00 as per the price list.
- 5) The accommodations are equipped with essential crockery for the number of people booked. There is no linen.
- 6) The reservation will be considered valid upon receipt of the 30% deposit, sent via bank transfer, in which it's necessary to indicate: name, surname, dates and timing of arrival/departure. The balance equal to 70% must be paid before assignment of the accommodation or pitch.
- 7) In case of late arrival, the accommodations/pitches will be kept available to the customer for no later than 2 days from the booked date.
- 8) In case of early departure or late arrival, the guest must pay the total amount of the booked period.
- 9) In case of early cancellation of the reservation, the Management will refund 50% of the advance amount if the waiver, communicated in writing via email, will be received no later than 30 days from the start date of the stay. €30.00 will be deducted for secretarial expenses. After this deadline it will be retained the entire amount paid. No refund will be due to anyone who does not comply with this norm.
- 10) For the "SUMMER OFFER 2024" the Vendovacanze srl company is exempt from any liability in the event of negligence, delays, cancellations and/or defaults on the part of the shipping companies with which the travel ticket was stipulated. In case of changes, cancellations of the travel or the stay, in addition to what is provided for in point 9, must follow the general conditions of the shipping company and/or the regulations of the agency travel agency issuing the ticket.
- 11) All guest-owned electrical equipment must be corresponding to the EEC current legislation.

- 12) Cars and motorbikes must be kept in the car park inside the campsite and not close to pitches or facilities. The Management is not responsible for damage to cars and motorbikes suffered in the parking lot as only the availability of the occupied area is included in the price of the stay.
- 13) Pets are not allowed in the accommodation. Animals only on pitches.
- 14) It should be noted that some services (e.g. Pizzeria, evening entertainment, swimming pool, park games etc.) may not be operating during the low season.
- 15) The map and/or elevation of the accommodation are purely indicative as they are similar but not the same as the properties rented to customers.
- 16) At the Campsite sales points, payments must be made using exclusively the CREDITCARD which will be given to customers at the entrance of the structure.
- 17) The parties expressly agree that, for any dispute that may arise with regarding the contractual relationship stipulated with you execution and/or interpretation, the exclusively competent court will be the Court of Lanusei.

The Management

Camping Village Cigno Bianco